

Volunteer eCommerce Assistant

Our Volunteer eCommerce Assistant's play an essential role in the smooth running of our online shop while raising vital funds for Yorkshire Cancer Research. If you enjoy surfing the internet or selling online why not join our retail team.

This is an excellent opportunity if you want to gain experience in marketing, customer service and retail but would also suit someone who wishes to use their existing skills. Volunteering in our retail team is also an excellent way to make new friends and have fun.

There is no minimum time commitment that we expect from our volunteers so whether you can do a few hours a week or once a month, we'll do our best to offer a role that fits in with your schedule. No previous experience is necessary as training will be provided.

Location

This position will be located at our Donation Centre at i2D Hornbeam Park Oval, Harrogate, HG2 8RB

Typical activities may include;

- Researching the value of donated items and setting prices
- Preparing suitable donated items for listing on online
- Taking engaging photos of donated items
- Listing items on the charity's eBay shop and other online platforms
- Responding to customer enquiries
- Packing sold items and dispatching

What we're looking for:

- Basic computer, internet, and photography skills
- Experience of selling online is desirable but not essential as training will be provided
- Strong written communication skills
- Strong customer service skills
- Attention to detail
- The ability to show initiative
- An enthusiastic and helpful attitude
- Reliability is essential

Why should I volunteer?

- It is a great way to support a worthwhile cause. You will be playing a key role in raising funds which will help more people across Yorkshire avoid and survive cancer.
- You will gain experience in a retail environment
- You will develop skills such as teamwork, communication, and problem solving.
- You will receive full training and gain valuable experience which can boost your CV.
- It's an opportunity to play an active role in your local community and to be part of a supportive and friendly team.
- It's fun! We're confident you'll gain real satisfaction from doing something valuable with your free time.

Talk to a volunteer or manager in store or visit our website at www.ycr.org.uk/shop-volunteer for more information and to get an application form. We look forward to welcoming you to the team.