

Volunteer Retail Assistant

Our Volunteer Retail Assistants play an essential role in the smooth running of our shops while raising vital funds for Yorkshire Cancer Research. Whether you're interested in working front of house welcoming and serving customers, keeping the shop floor tidy and fresh, or organising stock behind the scenes, we encourage you to apply.

This is an excellent opportunity if you want to gain experience in the customer service and retail sector but would also suit someone who wishes to use their existing skills. Volunteering in our retail team is also an excellent way to make new friends and have fun.

There is no minimum time commitment that we expect from our volunteers so whether you can do a few hours a week or once a month, we'll do our best to offer a role that fits in with your schedule. No previous experience is necessary as training will be provided.

Location

There are positions available in our shops in **Ripon, Knaresborough, Tadcaster and Northallerton**

Typical activities may include;

- Providing a warm and friendly welcome to customers and donors
- Sorting and categorising donated items
- Assisting customers with purchases and enquiries
- Pricing stock and processing Gift Aid donations
- Organising and re-stocking displays
- Creating eye-catching and stylish window displays
- Keeping the shop tidy, clean and well organised

What we're looking for;

- Strong communication and teamwork skills
- Strong customer service skills
- A friendly and approachable manner
- The ability to show initiative
- An enthusiastic and helpful attitude
- Reliability is essential

Why should I volunteer?

- It is a great way to support a worthwhile cause. You will be playing a key role in raising funds which will help more people across Yorkshire avoid and survive cancer.
- You will gain experience in the retail sector
- You will develop skills such as teamwork, communication, and problem solving.
- You will receive full training and gain valuable experience which can boost your CV.
- It's an opportunity to play an active role in your local community and to be part of a supportive and friendly team.
- It's fun! We're confident you'll gain real satisfaction from doing something valuable with your free time.

Talk to a volunteer or manager in store or visit our website at www.ycr.org.uk/shop-volunteer for more information and to get an application form. We look forward to welcoming you to the team!